

# Secret ANGELS

A bespoke quality service to a diverse community



## SEPTEMBER NEWSLETTER

A MULTI-LAYERED LOCAL ORGANISATION WORKING WITH THE COMMUNITY IN A DIVERSITY OF WAYS

THIS MONTH WE WOULD LIKE TO HIGHLIGHT SOME OF OUR FABULOUS SERVICES

### ACCOMPANYING TO APPOINTMENTS

AT SECRETANGELS WE CARE ABOUT YOU AND YOUR WELL-BEING. WE KNOW SOMETIMES GOING TO APPOINTMENTS CAN BE DAUNTING AND EVEN LONELY.

THERE ARE MANY OF OUR CLIENTS WHO PREFER NOT TO SEEK HELP FROM THEIR FAMILY OR FRIENDS DUE TO THE PURPOSE OF THEIR APPOINTMENT AND WOULD RATHER KEEP THEM CONFIDENTIAL. OUR PERSONAL ASSISTANTS ARE HERE TO ASSIST FOR BOTH PROFESSIONAL & EMOTIONAL SUPPORT AND ARE ABLE TO ATTEND AND ASSIST WITH A NUMBER OF APPOINTMENTS THAT THEIR CLIENTS MAY BE ATTENDING.



### SUPPORT AT HOME

OUR BESPOKE CARE CATERES TO A VARIETY OF NEEDS. OUR DEMAND LEAD SERVICE IS HERE TO FIT AROUND OUR INDIVIDUAL CLIENT, INSTEAD OF THE CLIENTS' NEEDS HAVING TO FIT AROUND THE STRUCTURE OF US AT SECRETANGELS. OUR LIVE-IN CARE PROVIDES AN ALTERNATIVE TO A RESIDENTIAL CARE HOME, THUS ALLOWING YOU TO STAY IN YOUR OWN HOME WITH ALL THE PRACTICAL AND EMOTIONAL SUPPORT YOU NEED.

OUR SUPPORT AT HOME FACILITY CAN OFFER A NUMBER OF LAYERS BESPOKE TO EACH CLIENT.



### ADMINISTRATION SUPPORT

WE KNOW THE CHALLENGES OF ENSURING THAT DAY TO DAY 'PERSONAL ADMIN' IS KEPT UP TO DATE. OUR PA'S PROVIDE ADMINISTRATIVE AID TO OUR CLIENTS WHO NEED JUST THAT LITTLE EXTRA SUPPORT WITH STAYING ON TOP OF THINGS.

OUR SERVICES INCLUDE:

- SUPPORT WITH COMPLETING FORMS AND APPLICATIONS
- MANAGING OF BILLS AND FINANCES.
- APPLYING FOR BENEFITS, FUNDING, DIRECT PAYMENTS AND ACCOUNTS



### RESPIRE ACCOMMODATION

OUR RESPIRE STEPDOWN ACCOMMODATION BASED IN LUTON WAS DEvised TO OFFER A SAFE SPACE FOR ADULTS WHO MAY REQUIRE SUPPORT. THE ACCOMMODATION IS AVAILABLE FOR ANY ADULT SELF CARE MANAGED CLIENTS



- SELF CONTAINED APARTMENT
- PATIO TO FRONT OF BUILDING WITH LIGHTING AND SEATING/LOUNGING AREA
- KITCHEN AREA
- BEDROOM AREA - SINGLE BED
- LOUNGE AREA - SOFA THAT CONVERTS INTO A SINGLE BED
- WET ROOM BATHROOM TOILET AND ELECTRIC SHOWER
- SMART TV
- INTERNET ACCESS
- HEATED UNDERFLOORING
- FIRE REGULATIONS COMPLIANT
- FIRST AID BOX
- \*WE ALSO OFFER A LAUNDRY SERVICE AND WELLBEING TREATMENT ACCESS



PLEASE CONTACT US TO FIND OUT HOW OUR SERVICES CAN SUPPORT YOU.



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